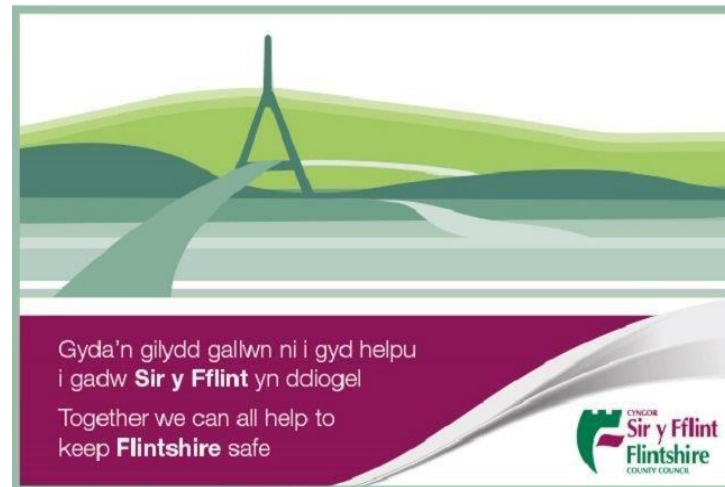




Council Plan Mid-Year Performance Monitoring Report 2024/25



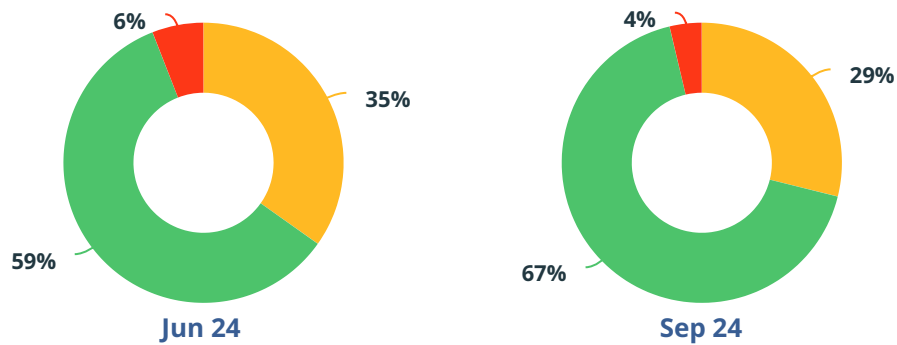
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Council Plan 2023-28

Mid-year Performance Report 24/25

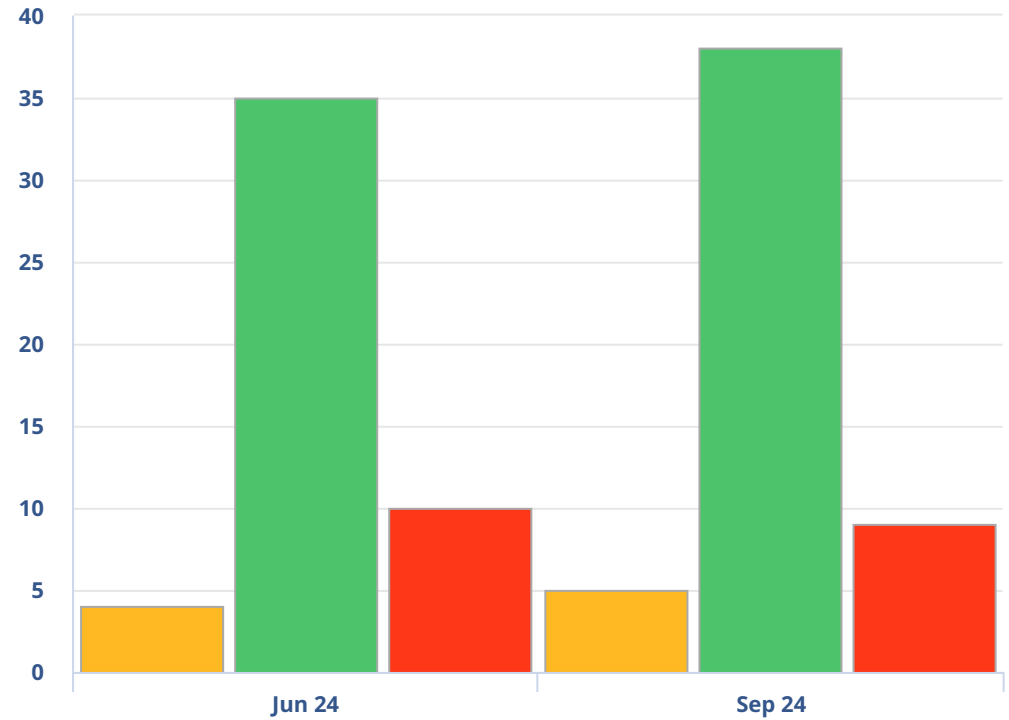
Performance Summary

Actions RAG Status (Mid-year)



- Red: Off Track - delay in progress
- Amber: Monitor - some delay in progress but broadly on track
- Green: On Track - completed or progressing as planned
- Grey: Missing update

Quarterly and Bi-annual Measures RAG Status (Mid-year)



- Red: Target missed by +10%
- Amber: Target missed by ≤10%
- Green: Target achieved or exceeded
- Grey: Missing data

Total Actions**140****Quarterly Actions****135****Annual Actions****5**
(reported in Q4 only)**Red****5****Amber****39****Green****91****Missing Update****0****Actions Off Track**

	Priority	Action	RAG
<input checked="" type="checkbox"/> CFI005T	A Well-Managed Council	Ensure the funding needs of the Council over the medium term are met through financial planning	▲
<input checked="" type="checkbox"/> CFI007T	A Well-Managed Council	Ensure an adequate level of reserves is maintained by the Council	▲
<input checked="" type="checkbox"/> CHC036T	Affordable and Accessible Housing	Identify a site for a young person's supported housing provision offering accommodation and support services	▲
<input checked="" type="checkbox"/> CPE052T	Economy	Recruit a Digital Connectivity Officer to support rural communities to access better quality connectivity options	▲
<input checked="" type="checkbox"/> CST025T	Green Society and Environment	Achieve Welsh Government recycling targets	▲

Total Measures

88

Quarterly Measures

49

Bi-annual Measures

3

(reported in Q2 and Q4 only)

Annual Measures

36

(reported in Q4 only)

Q2 Measure Performance

This chart indicates the performance of measures against target compared to the previous period



Key: ■ Deteriorating ■ No Change ■ Improving ■ No historical data

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Poverty

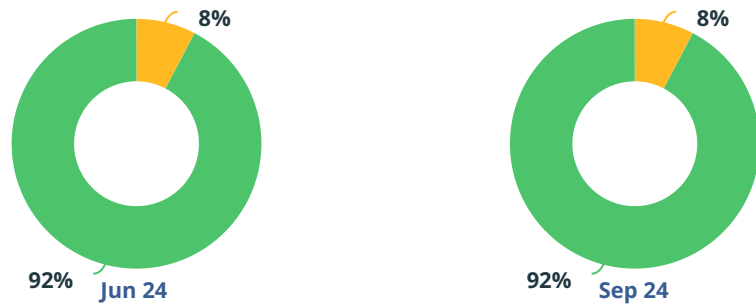
Well-being Objective: Protecting our communities and people from poverty by supporting them to meet their basic needs and to be resilient.

Poverty

Protecting our communities and people from poverty by supporting them to meet their basic needs and to be resilient

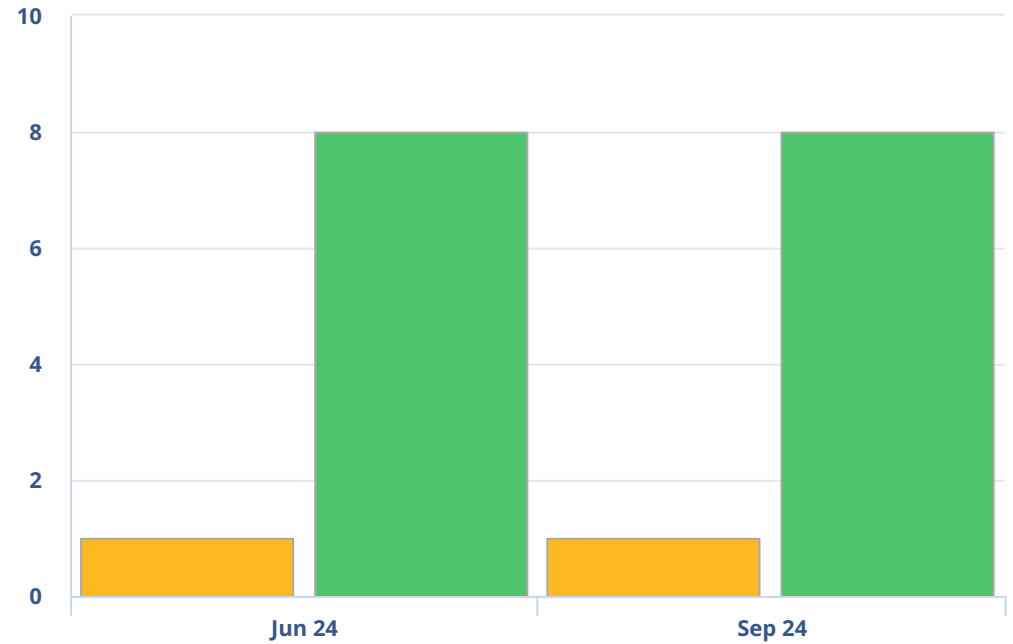
Performance Summary

Actions RAG Status (Q1 and Q2)



- ▲ Red: Off Track - delay in progress
- Amber: Monitor - some delay in progress but broadly on track
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Measures RAG Status (Q1 and Q2)



- ▲ Red: Target missed by +10%
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Food Poverty

People who are not able to access food that meets their daily nutritional needs and requirements

	Action	RAG	Comments
<input checked="" type="checkbox"/> CHC053T	Continue to roll out a transported and delivered food service "Mobile Meals" to those who are vulnerable	★	The Well Fed meals on wheels service is continuing to do well, door to door, good food hubs and mobile shop. A new winter menu has been launched to support residents to continue to eat well over the winter months.
<input checked="" type="checkbox"/> CHC054T	Continue to develop delivery of a "Hospital to Home" meals service	●	The 'Hospital to Home' pilot has been extended for a further 12 weeks continuing to work collaboratively with the community hospitals and the Care and Repair Team as well as extending the pilot to Glan Clwyd to Support Flintshire residents who are being discharged.

Quarterly Measures - Food Poverty

Measure	Measure Description	Actual	Target	Last Year (Q2)	RAG	Performance Trend
CHC005M	Number of residents enrolled in the "Mobile Meals" service	300	20	190	★	
<p>The Well Fed mobile shop is going well visiting over 40 locations every week.</p>						
CHC006M	Number of residents supported by the "Hospital to Home" meals service	10	74	0	▲	
<p>The hospital to home service pilot has been extended for a further 12 weeks. We have made great contacts within the hospitals and they are keen to promote the service to discharging patients as they know how much it is needed in the current climate.</p>						
CHC047M	Percentage of meals provided to residents enrolled in the "Mobile Meals" service	100.0%	100.0%		★	
<p>The Well Fed mobile shop is going well visiting over 40 locations every week.</p>						
CHC048M	Percentage of meals provided to patients requesting "Hospital to Home" meals service	100.0%	100.0%		★	
<p>The hospital to home service pilot has been extended for a further 12 weeks. We have made great contacts within the hospitals and they are keen to promote the service to discharging patients as they know how much it is needed in the current climate.</p>						

Income Poverty

People on low income who are unable to meet day to day living costs

	Action	RAG	Comments
<input checked="" type="checkbox"/> CHC004T	Further develop our community hub approach giving access to a range of programmes, services and agencies together in one place	★	We are currently working on a hub model to incorporate social prescribing working collaboratively with third sector partners, external agencies, GP's etc., to enable the provision a whole service approach to our residents.
<input checked="" type="checkbox"/> CHC050T	Explore development of support schemes to mitigate in work poverty	★	We continue to support households to mitigate effects of in-work poverty by promoting Discretionary Housing Payments (DHPs) and budgeting advice and advice around maximising income.
<input checked="" type="checkbox"/> CHC056T	Maximise take up of the Discretionary Housing Payments scheme and other financial support	★	With the continuing impact of the cost of living crisis and increasing rents, referrals continue to be received. Ongoing advice and support is provided as part of the Discretionary Housing Payments (DHP) application process even if an application for DHP is unsuccessful. It is anticipated that demand will continue for DHP. The Discretionary Housing Payment scheme continues to be promoted as an option for assistance with household rent costs.
<input checked="" type="checkbox"/> CHC057T	Ensuring that take-up to benefit entitlement is maximised in a timely way by processing claims efficiently	★	The target times for processing Housing Benefit and Council Tax Reduction Scheme new claims and change of circumstances applications have been met: 13 days for new claims against a target of 20 days and 7 days for change of circumstances against an 8 day target. By processing claims and changes to entitlement efficiently, customers receive the correct amount of financial support when they need it, which is supporting customers to reduce income poverty.

Quarterly Measures - Income Poverty

Measure	Measure Description	Actual	Target	Last Year (Q2)	RAG	Performance Trend
CHC001M	Average number of calendar days to process new claims for housing benefit and council tax reduction	17	20	19	★	
<p>Performance has remained the same as Quarter 1 taking an average of 17 days to process new claims. Our performance has remained within target whilst carrying a vacancy and also long term sickness absence within the Assessment Officer Team.</p>						
CHC002M	Average number of calendar days to process change in circumstances for housing benefit and council tax reduction	5	8	5	★	
<p>Performance has reduced since Quarter 1 and is now at 5 days however, this is still within target. We have seen a significant increase in the number of change in circumstances received during this period due to Universal Credit changes. Also the Assessment Officer Team are carrying a vacancy and long term sickness absence.</p>						
CHC003M	Total spend of Discretionary Housing Payments (%)	53.0%	50.0%	87.0%	●	
<p>The level of funding in 2024/25 from the Department of Work and Pensions (DWP) remains the same as 2023/24. This continues to be a challenge for 2024/25 especially as the cost of living crisis continues to effects households.</p>						

Affordable and Accessible Housing

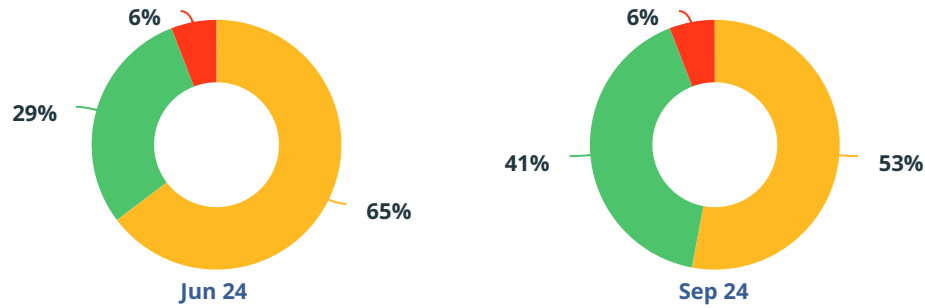
Well-being Objective: Housing in Flintshire meeting the needs of our residents and supporting safer communities

Affordable and Accessible Housing

Housing in Flintshire meeting the needs of our residents and supporting safer communities

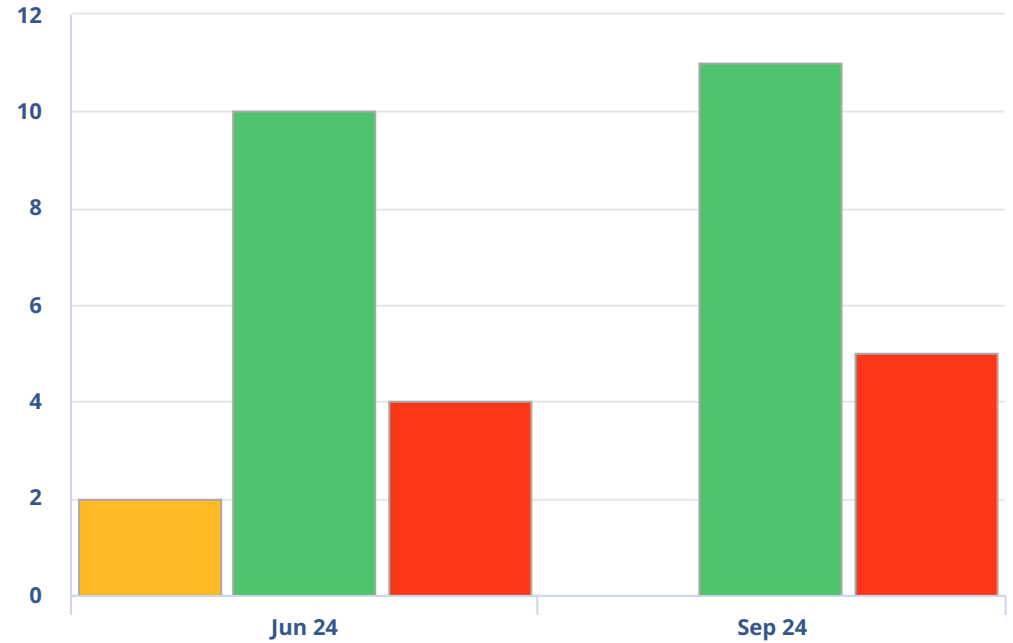
Performance Summary

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Measures RAG Status (Q1 and Q2)



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Actions off Track

Action Code	Action	RAG
<input checked="" type="checkbox"/> CHC036T	Identify a site for a young person's supported housing provision offering accommodation and support services	▲

Quarterly Measures off Track

	Measure	Actual	Target	RAG
CHC040M	Landlords engaged through Flintshire Landlord Forum	0	20	▲
CHC019M	Number of Council Homes completed	0	2	▲
CHC023M	Number of Residential Social Landlord (RSL's) homes completed	0	8	▲
CHC042M	Average number of days to complete a Medium Disabled adaptation	148	122	▲
CHC044M	Average number of days to complete a Large Disabled adaptation	657	456	▲

Deteriorating Quarterly Measures (Q1-Q2)

	Measure	Jun 24	Sep 24	Trend
CHC009M	Percentage of successful relief outcomes for homelessness under Housing (Wales) Act 2014	45.0%	38.0%	
CHC019M	Number of Council Homes completed	1	0	
CHC023M	Number of Residential Social Landlord (RSL's) homes completed	0	0	
CHC042M	Average number of days to complete a Medium Disabled adaptation	98	148	
CHC044M	Average number of days to complete a Large Disabled adaptation	580	657	

Housing Needs and Housing Options

Helping people to explore their housing options so they can access the right homes to meet their needs

	Action	RAG	Comments
✓ CHC016T	Develop self-service approaches that enable people to identify their own housing options through online support	●	The website is currently under development to include additional self-service housing options advice. Developments will include a waiting time calculator for being rehoused into Social Housing and an eligibility tool. Applicants were recently invited to take part in a customer satisfaction survey. Respondents were asked to identify what services or functions they would like to access digitally. The responses included having the ability to notify the Council of changes in circumstances, complete reviews etc. This data will help inform future enhancements to our current online services.


Housing Needs and Housing Options - Quarterly Measures

Measure	Description	Actual	Target	Last Year (Q2)	RAG	Performance Trend
CHC015M	Number of applicants rehoused via SARTH by All Housing Partners	175	148	257	★	
<p>There has been a total of 175 applicants rehoused via the Housing Register in Quarter 2 of this financial year. 14 applicants were rehoused into Clwyd Alyn properties, 141 applicants into Flintshire County Council properties, 1 applicant into a Grwp Cynefin, 19 applicants into Wales and West properties. This totals 175 applicants rehoused in Quarter 2.</p>						
CHC016M	Number of applicants rehoused via SARTH by Flintshire County Council	141	101	212	★	
<p>There has been a total of 141 applicants rehoused via the Housing Register in Quarter 2 of this financial year.</p>						

Housing Support and Homeless Prevention

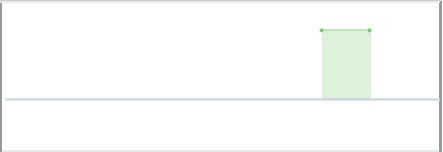
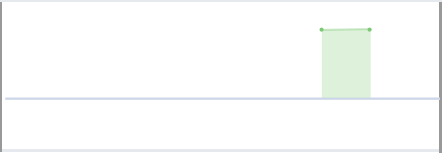
Offering support to people to retain their housing and live well and ensuring homelessness is rare, brief, and unrepeatd

	Action	RAG	Comments
<input checked="" type="checkbox"/> CHC009T	Commission a wide range of housing related support that meets the needs of the people of Flintshire	●	<p>The Housing First Tender has been awarded and the project will commence January 2025. The HSG Team are currently compiling all documents in readiness to go out to Tender for 8 long standing Floating Support Contracts. A Meet the Buyer Event was held for Floating Support Contracts on 13 November 24. This tender process will begin in January 25. It has been agreed to extend Supported Housing projects by one year whilst consultations are held to evaluate the projects and then proceed to tender.</p> <p>The Tender for the Family Supported Housing Project has been awarded and commenced 1st October 2024. The HSG Team are in the final stages of awarding the Housing First Tender which was previously commissioned jointly with Denbighshire County Council and Conwy Council. This will commence on 1st December 2025. The HSG Team are also scoping the potential to commission a hoarding project. The documentation is being prepared to submit to Legal colleagues. Work continues in relation to the retendering of all HSG funded floating support projects. Due to the implementation of the new procurement rules the procurement team have advised that there will be no further procurement activity until 2025.</p>
<input checked="" type="checkbox"/> CHC036T	Identify a site for a young person's supported housing provision offering accommodation and support services	▲	A potential site was identified however, following review the scheme was aborted due to high costs and the identification of restrictive covenants.
<input checked="" type="checkbox"/> CHC037T	Progress build project for the new supported housing provision	●	A site has been identified. A number of potential layouts have been drafted providing between 12 and 14 units. The scheme has been costed and the council are currently in discussion with the Welsh Government Social Housing Team and technical department on the proposals.
<input checked="" type="checkbox"/> CHC049T	Deliver our Rapid Rehousing Transition Plan	●	The Ending Homelessness Board and associated Delivery Groups continue to work on the actions contained within the Rapid Rehousing Transition Plan. The Rapid Rehousing Strategic Co-ordinator role will be advertised and recruited within the 3rd quarter of the reporting year. A Data Analyst will also be appointed to support the evidencing of impact and the development of a performance management framework for the Rapid Rehousing Agenda more broadly. A recent independent review of the Homeless services in Flintshire (Neil Morland & Co) identified that the council has sound plans in place when it comes to housing support and homelessness, however included a recommendation to streamline and coordinate the number of plans currently in place. This work is underway. The Independent review highlighted challenges associated with ability to deliver on the Council's Rapid Rehousing Plan due to current capacity in the Housing and Prevention Service. Reports to propose an increase in staffing capacity are due to go through the Council's Committee cycle in October 2024.

	Action	RAG	Comments
<input checked="" type="checkbox"/> CHC052T	Ensure a multi-agency partnership approach to homeless prevention and develop a culture where homelessness is "everyone's business"		<p>As referenced in previous updates, the Ending Homelessness Board continues to meet frequently and local delivery groups (Partnerships & Protocols Group, Homelessness Pressures Options Group and the Communications & Workforce Development Group) are meeting regularly. An Independent Review of Homelessness Services in Flintshire was completed by Neil Morland & Co Consultancy in quarter 1 and the findings have now been shared with the Ending Homelessness Board and Chief Officers. The report is progressing through the Committee Cycle in quarter 3. As part of the review, the consultants spoke to a number of officers working in other parts on the Council, along with external stakeholders including Shelter, Citizens Advice, Probation, substance misuse services, the Wallich and housing associations with stock in Flintshire. The feedback from external partners about working with Flintshire's homelessness and housing advice service was extremely positive, with more than one agency saying that Flintshire is the best council in North Wales in terms of positive engagement with the homelessness service, which evidences the work we are undertaking to ensure homelessness is everyone's business and that we set a clear strategic direction for this important service area.</p>

Housing Support and Homeless Prevention - Quarterly Measures

Measure	Description	Actual	Target	Last Year (Q2)	RAG	Performance Trend
CHC008M	Percentage of successful prevention outcomes for homelessness under Housing (Wales) Act 2014	65.0%	60.0%	64.4%	★	
<p>At the half year point, a total of 238 prevention outcomes were recorded. When comparing to the half way point in the previous reporting year, levels of prevention outcomes are broadly static (231). However, when looking at successful prevention outcomes for 2024/25, the service has achieved 155 positive prevention outcomes compared to 125 in the 2023/24 period. This evidences an improvement in prevention rate at the half year point of 2024/25 at 65% compared to a prevention rate at the half year point of 2023/24 of 54%. Successful prevention outcomes are positive interventions by the Homeless and Support Teams which have enabled households to avoid homelessness by remaining where they are, or moving before becoming homeless. Those who did become homeless progressed onto other duties and were assisted accordingly by the Homeless Team.</p>						
CHC009M	Percentage of successful relief outcomes for homelessness under Housing (Wales) Act 2014	38.0%	40.0%	33.3%	★	
<p>At the half year point, a total of 423 relief outcomes were recorded. In the same reporting period for the previous year, a total of 332 relief outcomes were recorded. Relief outcomes are where a household is statutorily homeless. Positive relief outcomes are where homeless households are supported to exit homelessness through securing settled housing or returning home if safe and suitable to do so. During quarter one and quarter two, a total of 160 positive relief outcomes were achieved. This demonstrates a 38% positive relief rate. Unsuccessful outcomes recorded during the period were as follows: unsuccessful relief (154) , non-cooperation (28), refused assistance (13), application withdrawn (39), loss of contact (27), mistake of fact (1) and death (1). Unsuccessful relief cases continue to work with the Local Authority and the majority of cases will be accommodated in temporary accommodation by the Council. In all other unsuccessful outcomes cases will have been closed.</p>						

Measure	Description	Actual	Target	Last Year (Q2)	RAG	Performance Trend
CHC045M	Percentage of Housing Support Gateway referrals processed within 5 working days.	100.0%	85.0%		★	
<p>Mid-year data collated from the Housing Support Grant (HSG) Gateway shows that 1,066 referrals were received and assessed during the Quarter 1 and Quarter 2 period of 2024 (548 referrals were received in Quarter 1 and 518 in Quarter 2). All referrals during that period were assessed and actioned within the committed time-frame of 5 working days. Inevitably there have been some waiting lists for support during this period due to consistent high levels of demand for support intervention however, waiting lists are reviewed daily by the HSG team. Any urgent support required for clients on our waiting lists, such as assistance with food and finances, is actioned immediately. Four members of the team have access to the system to assess and allocate referrals which ensures referrals are assessed within committed timeframes.</p>						
CHC046M	Number of households successfully moved on from temporary accommodation	82	65		★	
<p>During the second quarter of the reporting year a total of 82 households have been assisted to move on from temporary and emergency housing and have exited homelessness positively. When reviewing the 82 household the breakdown of successful housing solutions is as follows: 15 households were helped to secure housing within the private rented sector, 2 households were able to move on to Supported Housing, 18 households were assisted to live with family or friends, 47 households secured social housing with either the Council (33) or were housed by one of our Housing Association partners (14). 82 households moving on and exiting homelessness is encouraging performance under incredibly challenging circumstances and worsening housing conditions nationally and locally.</p>						

Private Rented Sector

Supporting the private sector to raise standards in the management and condition of housing and promote tenancy sustainment in our communities

	Action	RAG	Comments
<input checked="" type="checkbox"/> CHC058T	Sign up to the Wales wide Private sector leasing scheme	●	It continues to be an ambition for Flintshire to participate in the Leasing Scheme Wales. Work is underway to achieve this ambition and the agreed service restructure will assist in progressing this.
<input checked="" type="checkbox"/> CPE086T	To improve standards in the private rent sector (the introduction of 'Additional Licensing' will contribute to an increased regulation of smaller Houses of Multiple Occupation (HMO))	●	A Committee report will be considered by Environment and Economy Overview and Scrutiny Committee and Cabinet in early October 2024, to request commencement of consultation with stakeholders regarding Additional Licensing.

Private Rented Sector - Quarterly Measures

Measure	Description	Actual	Target	Last Year (Q2)	RAG	Performance Trend
CHC040M	Landlords engaged through Flintshire Landlord Forum	0	20	25	▲	

Responding to the needs of landlords remains a priority task for the Housing and Prevention Service. A dedicated Private Sector Housing Officer is in post and this officer works alongside the National Residential Landlords Association (NRLA) to facilitate the previously held quarterly Landlord Forum Meetings. In recent years as a result of the changes to housing law in Wales and the introduction of the Housing Wales Act 2016, there had been significant demand from landlords and lettings agents to understand changes in legislation, respond to emerging risks associated with housing conditions and disrepair. Demand for Forum meetings has however reduced. The Forum has therefore not met this Quarter. Landlords have continued to access advice and guidance from the Private Sector Housing Officer and colleagues in the Public Protection Team. The Landlord Support e-mail account has received approximately 40 enquiries during the year to date from local landlords. Consultation with Landlords and Lettings Agents will be undertaken in Quarter 3 to inform the content of the next Landlord Forum which will be delivered during Quarter 3.

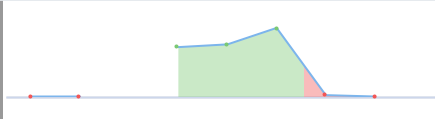
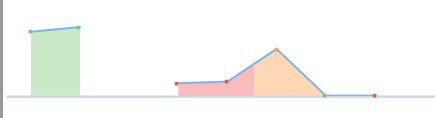

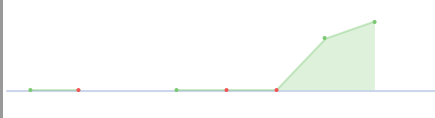
Social Housing


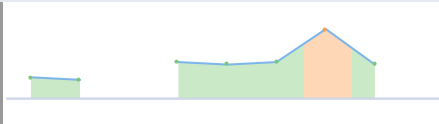
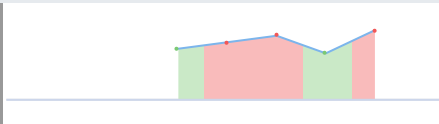
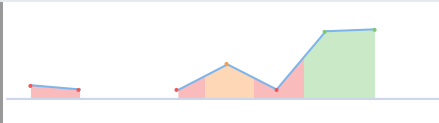
Working with housing partners to develop and invest in affordable housing and social housing - with modern methods of construction, improving the quality of Council homes, and a commitment towards carbon neutral

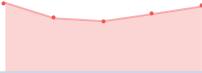
	Action	RAG	Comments
<input checked="" type="checkbox"/> CHC019T	Work with housing association partners to build new social housing properties and additional affordable properties	★	There were delays to the Programme due to the increase in the cost of living leading to Contractors entering administration and withdrawing from Contracts. Contractor insolvency and repricing / funding pressures has impacted on the start on site for Northern Gateway (100 units), Mynydd Isa (56 units) and the completion of Station Road (8 units) and Brunswick Road, Buckley (9 units). However, these schemes are now progressing. In addition, the Welsh Government's Acceptable Cost Guidance (ACG) has been revised to reflect rising costs and this is impacting positively on schemes.
<input checked="" type="checkbox"/> CHC020T	Increase the Council's housing portfolio by building social housing properties and affordable properties for North East Wales (NEW) Homes	●	Eight properties have now completed for NEW Homes, seven gifted via Redrow (Millstone View, Penyffordd) and one at Maple Way. A further six properties at Maes Gwern, Mold will be completed in October 2024. The Council had hoped to progress additional buy backs however, there was a delay in Welsh Government confirming the grant award for individual schemes. This was received in early October 2024. There are 17 approved schemes and the acquisitions will be progressed with anticipated completion before the end of March 2025. In addition to the 17 acquisitions there are a further nine properties, which were acquired in 2023/24, with construction funding agreed, a total of 26 additional homes.
<input checked="" type="checkbox"/> CHC021T	Ensure the Council's housing stock maintains the current Welsh Housing Quality Standards	★	The Council continues to target properties that do not meet the Standard Assessment Procedure (SAP) 65 rating through a range of improvement works. This includes the installation of efficient central heating systems, renewable technology (Solar Panels and Air Source Heating) and extensive external refurbishment contracts comprising of new windows, doors, loft insulation and roof coverings, ensuring the energy performance and thermal efficiency of our properties is addressed and improved. Our current average SAP rating for our entire stock is 73.5%. The Council are currently moving towards incorporating our decarbonisation measures into our investment programmes of refurbishment works to our tenanted homes. The Council is also developing a new compliance policy in relation to the new Welsh Housing Quality Standards 2023, which will be incorporated into our investment programmes, along with our standards and specifications of works.
<input checked="" type="checkbox"/> CHC022T	Finalise the plan for the de-carbonisation of Council homes in line with Welsh Government guidance to ensure their thermal efficiency is optimised and the cost of heating homes are minimised	★	<p>The Decarbonisation Strategy is currently in draft form and the service is currently reviewing the associated work programmes and plans. The Strategy will be finalised, alongside the programme of works, over the next three years in line with Welsh Government deadlines.</p> <p>The delayed launch of Welsh Housing Quality Standards 2023 has impacted upon timescales. Contract holder and Member workshops will be scheduled, and updates conveyed through Programme Board, Overview and Scrutiny Committee and management team meetings.</p>
<input checked="" type="checkbox"/> CHC024T	Support our tenants to access technology and create sustainable digital communities	●	The business case to request to install Wi-Fi as a pilot in two supported accommodation schemes has been submitted and supported by the Digital Strategy Programme Board. Confirmation of the timescales and procurement method are awaited to allow Wi-Fi to be installed as soon as possible. The original business plan requesting Wi-Fi to be installed in the HRA community centres was rejected by the Digital Strategy Programme Board. An updated business case is being developed and will be presented to the board in the future.

	Action	RAG	Comments
<input checked="" type="checkbox"/> CHC026T	In partnership with Denbighshire Council, create a new Dynamic Procurement System in order to ensure Contract Procedural Rules are met and provide a wider opportunity for tendering Disabled Adaptation projects	●	Unfortunately, this project has been delayed due to other framework contracts needing to be reviewed, plus a new procurement policy being implemented by Denbighshire Council.
<input checked="" type="checkbox"/> CHC041T	Maximise Welsh Government Funding to increase stock capacity	★	Access to additional funding continues to be explored. Following a letter from the Cabinet Secretary for Housing, Local Government and Planning a number of schemes with our RSL partners have been supported. The Council's response also advised that Flintshire County Council continues to endorse and share the ambition to develop 20,000 new affordable homes across Wales.
<input checked="" type="checkbox"/> CHC043T	Implementation of the sheltered housing review to ensure that it continues to meet the needs of current and prospective tenants	★	The Sheltered Housing review is progressing well. Work has commenced with a number of workstreams identified. Each scheme will be assessed against the approved sustainability matrix. A paper to provide an update is due to be shared through the Council's committee cycle in the next quarter.
<input checked="" type="checkbox"/> CHC048T	Ensure that any new social housing stock meets Development Quality Requirements (DQR) standard energy efficiency A rating	★	New social housing stock will meet Development Quality Requirements (DQR) and Welsh Housing Quality Standards (WHQS). Flintshire is participating in an all Wales working group comprising of the 11 stock holding local authorities and 15 Registered Social Landlord partners. The working group are developing a pattern book and specifications for new stock to meet the required standards and streamline the development process. It is anticipated the outcome of the working group will be published in December 2024.

Social Housing - Quarterly Measures

Measure	Description	Actual	Target	Last Year (Q2)	RAG	Performance Trend ↑
CHC019M	Number of Council Homes completed	0	2	36	▲	
<p>A planned acquisition in Holywell has been delayed and will complete in Quarter 3. A further 10 acquisitions are planned in Quarter 3, with an additional 12 by March 2025. There has been slippage on the Flintshire County Council development schemes due to viability considerations.</p>						
CHC023M	Number of Residential Social Landlord (RSL's) homes completed	0	8	8	▲	
<p>There are currently 178 homes under construction by RSL partners: 17 Wales and West at Brunswick Road, Buckley (nine) and New Inn, Station Road (eight) which are anticipated to complete in Quarter 3. 100 Clwyd Alyn at Northern Gateway, 56 Clwyd Alyn at 66a Mold Road, Mynydd Isa. In addition, there is approximately five acquisitions by the the Council via Social Housing Grant funding. We had anticipated that eight homes under construction would have been completed in Quarter 2 however, due to construction delays this was not possible. These houses will however, be completed before the end of this financial year.</p>						
CHC020M	Number of Affordable Homes under construction via NEW Homes	7	7	13	★	
<p>Seven properties have now completed - 1 at Maple Way, together with a further 6 properties at Maes Gwern, Mold. There has been a delay with the gifted properties, but it is anticipated that these will complete in October 2024.</p>						
CHC021M	Number of Affordable Homes completed via NEW Homes.	8	3	0	★	
<p>14 properties have been completed in total - 7 gifted via Redrow at Millstone View, Penyffordd, 1 at Maple Way and 6 at Maes Gwern, Mold.</p>						

Measure	Description	Actual	Target	Last Year (Q2)	RAG	Performance Trend ↑
CHC018M	Number of Council Homes under construction	9	0	3	★	
<p>The limited resources within the team have been diverted to develop proposal to successfully access Transitional Accommodation Capital Programme (TACP) funding. There has been slippage on the Flintshire County Council schemes due to viability considerations. The Council had hoped to progress additional buy backs however, the late confirmation of grant allocations has impacted on this (received October 2024). There are 17 approved schemes with the acquisitions expected to complete by the end of March 2025. In addition to the 17 acquisitions there a further nine properties acquired in 2023/24 where construction funding has now been agreed, a total of 26 additional homes.</p>						
CHC027M	Average number of days to complete a Small Disabled adaptation	13	28	14	★	
<p>Care and Repair are commissioned to complete all small adaptations and they are currently meeting the target completion timescales.</p>						
CHC042M	Average number of days to complete a Medium Disabled adaptation	148	122	108	▲	
<p>The timescales for completion of medium adaptations has been impacted by sickness absence within the team.</p>						
CHC022M	Number of Residential Social Landlords (RSL's) homes under construction	178	165	21	★	
<p>There are currently 178 homes are under construction by RSL partners: 17 - Wales and West at Brunswick Road, Buckley (9) and New Inn, Station Road (8) which are anticipated to complete in Quarter 3. 100 - Clwyd Alyn at Northern Gateway. 56 - Clwyd Alyn at 66a Mold Road, Mynydd Isa. In addition, there is approximately 5 acquisitions by the Council via Social Housing Grant funding.</p>						

Measure	Description	Actual	Target	Last Year (Q2)	RAG	Performance Trend ↑
CHC044M	Average number of days to complete a Large Disabled adaptation	657	456	693	▲	

There has been an increase in the number of referrals for large scale adaptations which has resulted in a delay with the progression of cases. These cases can be extremely complex and the assessment / design has on occasion been longer than expected.